



Outsourcing Solutions
“Local knowledge global reach”

**Custom
Offshore
Resourcing
Solutions**

DEDICATED TO HELPING YOU FIND THE PERFECT OFFSHORE SOLUTION FOR YOUR BUSINESS



3W Custom Outsourcing Solutions

3W is an Australian owned and managed outsourcing solutions company. We have offices located around Australia and a BPO / Offshore development centre located in Manila in the Philippines. We provide the cost saving benefits of using offshore services with the knowledge and experience of a truly Australian management team!

- over 30 years of technical and industry experience working with Australian clients
- 15 years on-the-ground experience in the outsourcing industry in the Philippines

Using this experience, 3W can help Australian companies of any size to reduce costs and grow productivity! Our high quality, hand-picked workforce in the Philippines can match the performance of onshore staff at a fraction of the cost! But this is just the start...3W is committed to working closely with you to understand your goals and ensure that your business culture and business processes transfer seamlessly to an offshore environment.

AND all of this comes with the peace of mind of dealing with an Australian owned and managed company!

Making Outsourcing Work For You

Readily available technologies such as VOIP and video conferencing have made working with off-site staff possible and downright easy. Jobs that someone once needed to be in the office to do, can now be performed anywhere in the world. Outsourcing offers a host of benefits to companies of all sizes but is it right for your business?

BUILD YOUR TEAM





LOWER COST

Offshore outsourcing is rapidly becoming a multi-billion dollar industry as it offers companies of any size a quick and effective means to cut costs and increase productivity. With proper planning and implementation, virtually any company can cut costs by outsourcing some aspect of their business to an offshore provider such as 3W.

GET TOP STAFF

Labour cost savings are meaningless if your offshore team does not perform! 3W has a proven record in recruiting and retaining Philippine staff who can outperform onshore staff at a fraction of the cost.

How do we maintain this standard:

-  Comprehensive Recruiting
-  Rigorous Screening
-  Careful Management
-  Focus on Retention

BEGIN RISK FREE

At 3W, our goal is to build on these benefits and make outsourcing an easy, risk-free, indispensable tool for your business. And don't forget....3W is an Australian owned and managed company giving you added peace of mind!

Getting Started Is Easy And Risk-Free!

1 Free Consultation

We will organise a time for us to learn about your business and look at your goals and needs.

2 Creating a Plan

Using the information we have gained from our discussions, we will put together a plan that will cover manpower and infrastructure requirements, hiring structure (direct staff engagement or managed solution), timelines and pricing structure.

3 Putting together your Team

Once the plan is in place, we will begin putting your team (of either 1 or 100) together from suitable staff who are currently available in our office OR we will begin recruiting as needed.

4 Finalizing an Agreement

When you have identified the team you wish to hire, we will finalise and sign our outsourcing agreement and officially begin operations.

5 Set Up

Once we have received your signed copy of the agreement, we will assign the necessary office space, workstations and network infrastructure to your team.

6 Support

Our HR and Tech teams provide support for your staff and ensure that operations in Manila run as smoothly as possible. You will begin to feel as though your team is just on another floor in the same building!

7 Growth

One thing you can be guaranteed of is that we are always looking for ways to improve the performance of your team. Your success is our success, so we never stop working to make you succeed.



SERVICES

Offshore Staff Leasing

Managed Services

Function-Based Outsourcing

Small Business Packs

Specialisations

Transparency

Build Your Own Offshore Team

SPECIALIZATION

Sales & Customer Support

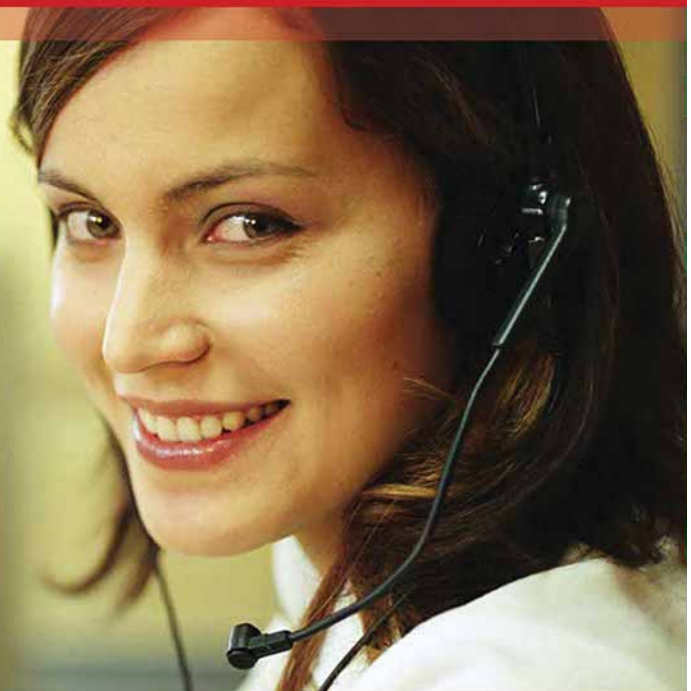
- › Telesales
- › Customer Service
- › Live Chat Support
- › Social Media Monitoring

ICT & Creative Services

- › IT Support: System / Network Administration
- › Web Design
- › Web Development
- › Software Development
- › Graphic Design
- › Flash Design / Animation
- › Search Engine Optimisation and Management
- › Software Testing and Quality Assurance

Back Office Support

- › Data Processing
- › Accounting
- › HR Support
- › Personal Assistant





contact us

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